



March 17, 2020

As we monitor and learn more about the spread of the Coronavirus in our communities, we want to continue to be transparent about what we are doing at Porter Bank to protect our Customers and Employees. This is changing rapidly and we are making all efforts to keep our customers informed.

Effective March 18th we are closing our lobbies for transactions that can be handled through the drive-up, online or via phone or email. Our drive-up facilities are fully functional. We are scheduling appointments as needed and allowing customers to access their safety deposit boxes. If you need either of these, please call us at 219-926-2136.

Please remember that many of our services you receive in our Branches can also be done by phone, online, or by mobile banking.

Porter Bank's Digital Banking services are accessible through your computer, tablet or smartphone. Online and Mobile Banking are a great way to monitor your account activity, transfer funds between accounts and pay your bills using the Bill Pay service. You can enroll through our website - porterstatebank.com. If you are having trouble setting up or accessing any one of these services please contact our Customer Service department at 219-926-2136.

Our telephone banking service can also be accessed 24 hours a day to monitor accounts and transfer funds, enroll by calling Porter Bank's InfoVoice at 1-888-563-3312.

We have online services for new accounts, loan and credit card applications – all can be found on our website.

We continue to encourage you to contact us to discuss any concerns with overdrafts, funding shortages or needs, or anything affecting your deposit or loan accounts with us.

Our strong capital position helps protect the Bank and its Customers from the instability of today's financial market. This step of closing the lobby is taken as a response to the health concern NOT a financial concern.

Our focus, dedication, and support are unwavering as we all navigate these unique times. We hope you and your loved ones remain safe and healthy. We hope to see you face-to-face soon.

Sincerely,

Jacqueline Ruge-Perkins
President and CEO